# **FAQs**

#### **HOW DOES TEAM IMF WORK?**

TEAM IMF athletes commit to raise money for the IRONMAN Foundation's Community Fund. In return, they receive special benefits including an IRONMAN or IRONMAN 70.3 race entry, TEAM IMF race kit, and a network of other IRONMAN athletes dedicated to creating positive change in race communities.

#### WHAT DO I RECIEVE AS A TEAM IMF ATHLETE?

The IRONMAN Foundation's commitment to you:

- Guarantee your race entry NOW! No need to wait for general registration.
- Race entry into a select IRONMAN or IRONMAN 70.3 event (pending availability).
- TEAM IMF Santini race kit and apparel.
- Access to Priority Athlete Check-in Line, at races where available.
- Low bib number and race day premium bike racking location with other TEAM IMF Athletes.
- Gold swim cap identifying you as an IRONMAN Foundation athlete (making it easier for your spectators to identify you in the water).
- Personal fundraising website with ongoing assistance.
- Fundraising support every step of the way.
- Eligibility for the TEAM IMF contests throughout the year including a chance to win an entry to the IRONMAN World Championship!

## WHAT ARE MY TEAM IMF RACE OPTIONS?

We have more than 40 different IRONMAN and IRONMAN 70.3 events you can choose from located in the United States and Canada. View <u>The IRONMAN Foundation website</u> to see the list of 2025 events!

# IS THERE A LIMIT TO HOW MANY ATHLETES CAN JOIN TEAM IMF?

Yes. There are a limited number of slots available for TEAM IMF at each IRONMAN event listed. TEAM IMF slots are available on a first come, first served basis. If all the slots have been filled, TEAM IMF will start a waitlist.

#### WHAT IS THE COST TO PARTICIPATE IN THIS PROGRAM?

There is a \$25 registration fee to participate in TEAM IMF payable at the time of registration. Your registration fee is tax-deductible to the fullest extent allowed by law and is credited to your overall fundraising commitment.

#### WHO AM I FUNDRAISING FOR?

The IRONMAN Foundation's Community Fund directly benefits the race communities where The IRONMAN Groups® events are held by providing charitable support to a variety of local nonprofit organizations.

Since 2003, more than \$55,000,000 has been provided through charitable giveback programs led by the IRONMAN Foundation to more than 10,000 local, regional, national, and global nonprofit initiatives.

We are constantly referring to "tangible impact" because the dollars you raise through your fundraising journey have a real and lasting impact long after your race day. We could not do the work we do without athletes like you.

# IS THERE A REQUIRED AMOUNT TO RAISE?

Yes, there is a minimum commitment for TEAM IMF Athletes. See the chart below for a full breakdown.

Participation Type	IRONMAN Distance	IRONMAN 70.3 Distance
TEAM IMF	\$3,800	\$1,900
TEAM IMF Alum	\$3,200	\$1,600
Have an entry	\$2,800	\$1,400
TEAM IMF RELAY	N/A	\$2,250

<sup>\*</sup>Please note all funds and donations are in USD\*

# IS THERE A DEADLINE TO FUNDRAISE THIS AMOUNT?

There are two fundraising benchmarks to keep our fundraising athletes on track to hit their final goal. The halfway fundraising deadline requires you to have at least the first 50% of your fundraising commitment either 90 days prior to the race date for a full IRONMAN distance or 60 days for IRONMAN 70.3 events. The entire fundraising commitment is due two (2) weeks prior to race day.

	Midway Deadline	Final Deadline
	50% of fundraising	100% of fundraising
	commitment	commitment
IRONMAN Distance	90 days before race	14 days before race
IRONMAN 70.3 Distance	60 days before race	14 days before race
TEAM IMF RELAY	90 days before race	14 days before race

#### WHAT HAPPENS IF I DO NOT RAISE THE MINIMUM AMOUNT BY THE DEADLINES?

If the minimum is not met by either of the fundraising deadlines, the credit card used to register will be charged the outstanding amount. We will make sure to communicate all deadlines well before the charge date to ensure that you are not charged without prior knowledge. If your credit card is charged for the remaining donation, TEAM IMF is **unable to provide any reimbursement of funds**.

## WHAT IF I ALREADY HAVE A RACE ENTRY BUT STILL WISH TO JOIN TEAM IMF?

Athletes who have already purchased their entries are more than welcome to join TEAM IMF at a lower fundraising commitment. These athletes enjoy the same benefits as TEAM IMF members along with creating a lasting tangible impact on their race communities. Please email <a href="mailto:athletesupport@ironmanfoundation.org">athletesupport@ironmanfoundation.org</a> to confirm your entry and get your discount fundraising code.

## **HOW DO I KNOW IF I AM A TEAM IMF ALUM?**

TEAM IMF Alum is any athlete that has fundraised and raced with TEAM IMF in the last three years. As a special thank you, returning TEAM IMF Alum receives a lower fundraising commitment for all their TEAM IMF events. Please email <a href="mailto:athletesupport@ironmanfoundation.org">athletesupport@ironmanfoundation.org</a> to confirm your status and get your discount fundraising code.

#### CAN I RACE WITH TEAM IMF MORE THAN ONCE A YEAR?

Yes! We encourage athletes to race with TEAM IMF for all your IRONMAN races. To avoid confusion with donors, we recommend using one DonorDrive page for all your events. We will manually move it after you complete your first event so you will receive updated race and fundraising deadline specific information.

## **HOW DOES TEAM IMF RELAY WORK?**

A relay team is comprised of 3 athletes who compete as a "group" to finish a triathlon. IRONMAN Foundation has a limited number of relay team spots for select IRONMAN 70.3 events. <u>View the chart</u> at the end of this document for the full TEAM IMF Relay event list and their deadlines.

The fundraising commitment for TEAM IMF relay is a total of \$2,250. Each team member is encouraged to participate in fundraising efforts. Relay teams receive the many of the same TEAM IMF benefits including:

- Guarantee your race entry NOW! No need to wait for general registration.
- Relay race entry into a select IRONMAN 70.3 event (pending availability).
- TEAM IMF Santini race kit and apparel for all of the team members.
- Personal fundraising website with ongoing assistance.
- Fundraising and team support every step of the way.

Each relay team should select ONE "Team Captain" to set-up a TEAM IMF Relay fundraising page. Click the "Enter a Code" link on the "Participation Type" stage during the registration process and enter the code "TEAMIMFRELAY" (case sensitive). Complete the registration with information on all team members. Each team member can use the same fundraising page link to share with donors and collect donations.

TEAM IMF Relay teams must follow the same rules as IRONMAN relay teams. We encourage you to read <u>IRONMAN's Rules + Polcies</u> and race athlete guide for specific race information. This includes

• ALL relay members must be present and together during check-in to pick-up their assigned race packets.

#### **HOW DO I REDEEM MY CODE?**

Click the "Enter a Code" link on the "Participation Type" stage during the registration process. Note that your code is unique, case sensitive, so make sure to enter it exactly how you received it and please do not share it.

#### HOW DO I GET MY RACE LINK TO OFFICIALLY REGISTER FOR MY IRONMAN RACE?

You will receive your race registration link at the midway deadline once you raise 50% of the fundraising minimum. Check your spam/junk email folders, as these emails occasionally go there.

You must redeem this registration link no later than 14 days prior to the event to be officially signed up for the race. Actual participation in the IRONMAN race is still contingent upon reaching your fundraising commitment in full by the final fundraising deadline. If your fundraising goal is not met by the deadline, the IRONMAN Foundation reserves the right to pull your entry from the event.

## **CAN I CANCEL OR DEFER MY RACE?**

As a TEAM IMF Athlete you can switch races or "defer" ONE-TIME within the calendar year throughout your fundraising journey. Please email <a href="mailto:athletesupport@ironmanfoundation.org">athletesupport@ironmanfoundation.org</a> so we can ensure you have a race entry for your desired event. You will have until the new fundraising

deadlines to fundraise after you transfer. If you do not raise the total amount, you will personally be responsible for the remaining amount.

#### WHAT IF I HAVE TO WITHDRAW FROM THE EVENT?

If you must withdraw from an event for any reason, you will still be responsible for your fundraising minimum, regardless of whether you or the IRONMAN Foundation can find another athlete to fill your spot. Failure to reach the fundraising minimums by the specified deadlines authorizes the IRONMAN Foundation to charge the remaining balance to your credit card.

## WHEN DO I RECIEVE MY TEAM IMF KIT?

Kits will be mailed out following the midway deadline date. You qualify for your TEAM IMF Santini kit after you raise 50% of the fundraising commitment and we will do our best to send out kits once you hit the 50% mark. Click HERE to view the Santini size/fit guide.

#### WHO IS DONORDRIVE?

DonorDrive is a fundraising platform dedicated to the idea that raising money for charity and giving back should be an easy and rewarding experience. DonorDrive's custom built platform has proven to be a huge asset to fundraisers, charities, and events in managing and assisting everybody's efforts to raise the most money for charity and share their stories in a more personal, compelling way.

#### DO I HAVE TO USE THE IRONMAN FOUNDATION'S FUNDRAISING PLATFORM?

Yes, you must use the IRONMAN Foundation's fundraising platform partner to collect your donations which is provided by DonorDrive and administered by Authorize.net and the IRONMAN Foundation. You may collect offline donations and donors may also mail check donations to the IRONMAN Foundation with our <u>offline donation form</u>. Once received, these funds will be included on your fundraising page.

## IS MY INFORMATION SECURE?

Yes. DonorDrive, Authorize.net and the IRONMAN Foundation have made every effort to protect your information. We use industry-standard SSL encryption techniques to make sure that your credit card information, passwords, and personal information travel securely over the internet. We have also installed an encryption engine on our database server so that your data is securely stored.

## DO I RECEIVE ANY FUNDRAISING ASSISTANCE?

Yes! As a TEAM IMF teammate, you will receive a fundraising website that donors can access and donate online, a fundraising toolkit with helpful tips, and an IRONMAN Foundation representative for any additional questions. You will also have the opportunity to connect with other TEAM IMF teammates from across the country to discuss training and fundraising.

#### ARE DONATIONS FROM MY DONORS TAX DEDUCTIBLE?

Yes! All donations received by the IRONMAN Foundation are tax-deductible to the fullest extent allowed by law for donors in the United States. Non-U.S. residents should consult with their tax advisor.

The donor will receive confirmation of their tax-deductible donation via email immediately after their donation has been made online. The tax receipt will be emailed to the donor by our donation platform partner, DonorDrive. Donors may also mail check donations to the IRONMAN Foundation with our <u>offline donation form</u>. Donation acknowledgment letters will be mailed to offline donors no later than January 31st of the following year.

#### DO MATHCING GIFTS COUNT TOWARDS MY FUNDRAISING EFFORTS?

Many companies agree to match an employee's donation to a charity. Encourage donors to check if their company offers a Matching Gift Program. Matching Gift donations count toward fundraising once we receive the physical check, and you can email <a href="mailto:info@ironmanfoundation.org">info@ironmanfoundation.org</a> if there's a pending match to confirm the amount.

#### ARE THERE ANY "HIDDEN FEES" WITH THIS PROGRAM?

The IRONMAN Foundation provides you with your TEAM IMF race entry to the IRONMAN event of your choice. Additional costs of racing an IRONMAN event including airfare, hotel accommodations, USAT one-day membership, etc. may be required.

## CAN I STILL QUALIFY FOR WORLD CHAMPIONSHIP IN MY AGE GROUP?

Yes. As a TEAM IMF Athlete, you will still be eligible for Age Group awards, as Age Group Qualifying slots into the IRONMAN World Championship or IRONMAN 70.3 World Championship.

## IS THERE A CHANCE TO RACE WORLD CHAMPIONSHIP THROUGH TEAM IMF?

Yes! The TEAM IMF athlete who raises at least \$25,000 and is the overall Top Fundraiser for the TEAM IMF season will have the opportunity to race in next year's IRONMAN World Championship. The athlete who is awarded the chance to participate in the 2024 IRONMAN World Championship will be personally responsible for providing their own travel expenses, including flight and lodging.

\*\*NOTE: The entire fundraising commitment is still due 2 weeks prior to your race day. The IRONMAN World Championship fundraising deadlines are for athletes who wish to fundraise beyond the fundraising commitment.

IRONMAN Foundation also has a limited number of TEAM IMF spots available for the IRONMAN World Championship or IRONMAN 70.3 World Championship events. Athletes must raise a required

fundraising commitment and receive additional TEAM IMF benefits for race weekend. Qualification is not required; however, athletes will need to complete at least one IRONMAN or IRONMAN 70.3 distance race before the end of the qualification period. To learn more and apply, contact athletesupport@ironmanfoundation.org.

# WILL DONORDRIVE, AUHTORIZE.NET, OR THE IRONMAN FOUNDATION SHARE MY INFO?

We maintain only personal information that is voluntarily submitted to us. We will only share information with a third party if and when the individual submitting this information has permitted us to do so, or if we are required by law to do so.

## I WOULD LIKE TO RAISE MONEY FOR A CHARITY OF MY CHOICE?

Funds raised from TEAM IMF athletes benefit the IRONMAN Foundation's Community Fund. If you have a U.S. registered 501(c)3 nonprofit organization you would like to raise funds for please read more about our <u>Your Journey</u>, <u>Your Cause</u> program. However, note that this program requires athletes to already have a race entry and you do NOT receive any special TEAM IMF benefits with this program.

#### WHAT IS THE DIFFERENCE BETWEEN TEAM IMF AND COMMUNITY FUND ENTRY?

The IRONMAN Foundation Community Fund provides athletes with the opportunity to register for IRONMAN event with a charitable giveback component as part of their registration. 50% of a Community Fund entry fee is tax-deductible donation to the IRONMAN Foundation. Community Fund athletes register using the IRONMAN race-specific website. Community Fund athletes do NOT receive TEAM IMF special benefits.

#### STILL HAVE QUETIONS? WHO CAN I CONTACT?

Your IRONMAN Foundation support team is standing by to assist you! Email athletesupport@ironmanfoundation.org with any questions.